



Time Zone - GMT (UTC +00)

19 January, 2025

[14:26:56] **John Pate** : Hey I'm confused about my hosting packages. I need to speak to an agent

[14:27:05] [Manoj S. joined the chat]

[14:27:11] **John Pate** : I'm logged in. Electrolips

[14:27:14] **Manoj S.** : Hello, you've contacted Live Support! How may I help you today?

[14:27:15] **John Pate** : Hi

[14:28:12] **John Pate** : My websites were 3 and 5 dollars when I purchased them. Why are they now 25 dollars each to renew?

[14:28:35] **Manoj S.** : Please provide me with the domain name in question so I can check the details.

[14:28:41] **John Pate** : Electrolips.online and electrolips.foundation

[14:29:16] **Manoj S.** : Let me check with that. Please allow me a moment.

[14:29:34] **John Pate** : And cisternkings.com and cisternking.com are both up to 15 dollars. That's very high

[14:30:10] **Manoj S.** : Sure, let me check with this two also.

[14:31:22] **John Pate** : Is the hosting fee for making the domain name live, , ? or is it for holding my domain on your server? I'm confused at the price.

[14:32:15] **John Pate** : Because one of them is inflated by over 1000 percent since I purchased it for under 3 dollars.

[14:32:35] **John Pate** : That's serious price gouging